

LIFE In-Home Services

Allowable/Non-allowable Services

LIFE In-Home service workers (aides) employed by LIFE In-Home are prohibited from performing any services outside the authorized plan of care as authorized by DHSS. Employees found not to be following the plan of care will face disciplinary action.

SERVICES WE CANNOT PROVIDE:

1. Therapeutic/health related activities that should be performed by an RN, LPN or Home Health aide under title XVIII or XIX home health program.
2. Administer over the counter or prescription medication
3. Buying alcohol or cigarettes for clients (these are non-essential to healthcare needs of the client)
4. Provide care under video surveillance without the written consent from the Personal Care Aide
5. Transportation if funding source is MOHealthNet. (See transportation of clients for exceptions)
6. Consumption of client food or dining with clients on personal care time
7. Personal care or cleaning services during authorized respite time other than toileting and a snack (meal prep less than 5min)
8. Household services not essential to the client's needs (repairs, carpentry, painting, construction, lawn work, vehicles, outbuildings, technology)
9. Maintain the needs of other members living in the home that are not authorized for services.
10. Move heavy furniture and boxes over 50 lbs
11. Provide pet care or cleanup of animal excrement

12. Answer calls on personal phone for service requests that are not prescheduled through the LIFE Office
13. Provide payment of goods for shopping, errands and correspondence with a DEBIT or CREDIT CARD. (**ONLY** check, cash, EBT, gift card, or money)
14. Deliver services in the home unless the client is present
15. Any exchange of goods or money with any client of LIFE Inc. without a written contract and or lease agreement signed by both parties involved in the exchange. Such agreements must be signed by a notary, and signed by a LIFE Center representative acknowledging the agreement. Failure to disclose personal relationships or agreements of personal and financial matters will result in loss of clientele, service, and/or employment.

Client/Representative _____

Employee _____

LIFE Representative _____